



Manager of Social Work & Supportive Services | Position Description

Start Date: July 6, 2021

Education: Master's Degree

Location: Chicago/Woodlawn

Type: Full-Time

Language: English

Salary/Wage: Commensurate with Experience

Overview:

MetroSquash was founded in 2005 as an out-of-school time program for Chicago Public School students. The first MetroSquash class consisted of 10 students in fifth grade, and utilized squash courts and classroom space at the University of Chicago. Each year, a grade level was added to realize a pathway of service from 5th grade through post-secondary completion. In 2015, the organization successfully raised over \$8M to construct a permanent home - the Hussain MetroSquash Center in Woodlawn. MetroSquash now has 20 full time staff serving over 400 students and their families each year. In 2018, MetroSquash opened its first satellite location in Evanston to serve students just north of Chicago. MetroSquash Evanston currently serves 40 6th-8th graders and utilizes academic and court space at the McGaw YMCA. The program is now exploring plans to expand to the West Side of Chicago.

Position Summary:

The Social Work and Supportive Services Manager works across MetroSquash departments to ensure students have the support and resources they need to fully engage in MetroSquash programming, and reach their full potential both on and off the squash court. The Manager works closely with students and their families to provide individualized support, including community-based referrals, case management services, and other resources as needed. The Manager collaborates with staff, board members and other key stakeholders to facilitate trainings, workshops and other opportunities designed to ensure students and their families are supported, both on and off the court.

Key responsibilities:

- Provide resource and referral, case management, brief emotional support, and crisis intervention services to students and their families.
- Develop and lead educational and social emotional development activities including workshops and trainings for staff, board members, students and their families.
- Establish good rapport and maintain mutual, collaborative relationships with students and their families, agency staff, board members and other key stakeholders.
- Develop and maintain mutual, collaborative relationships with key community partners including but not limited to schools, social service agencies, and community groups to enhance services and referrals, and to maintain visibility in the community.
- Develop and participate in department evaluation and performance improvement activities designed to assess and enhance department effectiveness.
- Maintain professional records appropriate for the provision of social work services and the evaluation of student and family needs and engagement.
- Supervise graduate student social work interns.
- Perform related duties as required.



Qualifications:

- Familiarity and comfort in working with young people of color and their families.
- 3-5 years of experience providing social work services to school-aged youth and their families.
- Master's degree in social work or other related field required.
- LSW/LPC required. LCSW/LCPC preferred.
- Knowledge of and previous work utilizing positive youth development and trauma-informed frameworks required.
- Excellent interpersonal skills required.

Hours:

General hours during the school year are Monday-Friday 11am-7pm. Summer hours are generally Monday-Friday 8am-4pm. This position entails travel and weekend work, averaging 2 Saturdays each month. Candidates can expect hours that at times extend beyond the scheduled workday.

Vacation and Benefits:

20 days paid vacation in the first year, 25 in the second year and 30 in each subsequent year. Full health coverage, including dental.

How to apply:

Candidates should email their resume and cover letter to careers@metrosquash.org by July 1, 2021.